

## ISO 9001 Element 7.4 Purchasing Responsible Sourcing Policy

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Milbank manufacture structural precast concrete components for the Construction Industry, and our responsive and innovative approach to business, coupled with a clear commitment to customer service has assured our position in the market.

Milbank aims to ensure that the constituent materials used within the delivery of services and products for our clients are responsibly sourced in accordance with the guidelines set out under BES 6001 (Framework Standard for the Responsible Sourcing of Construction Products.) To operate this policy Milbank has adopted the principles set out below:

### Legal and Business Practices:

Milbank will ensure that all our operations comply with current legislation and codes of practice. We will take preventative and reactive measures if breaches occur.

Milbank will ensure integrity in all our business transactions. We will be open, transparent and fair in our communications and dealings with business partners and other stakeholders affected by our supply chain activities.

### Management Systems:

Milbank is committed to having a fully documented Health & Safety, Quality Management and Environmental Management Systems that are audited and reviewed annually.

### Supply Chain Management:

Milbank believe in building a mutually beneficial, ethical, economic and environmentally sustainable partnership with our key strategic suppliers.

Milbank engages with its suppliers to ensure, where practicable, they maintain management systems appropriate to the needs of our activities, including adherence to this policy.

A list of suppliers of constituent materials and their certification in respect to ISO 9000, ISO 14001 etc is maintained as part of the QMS.

### Natural Resources and the Environment:

Milbank continue to develop and improve systems to monitor and mitigate the effect of the company's activities on natural resources and the environment, e.g. energy, water, waste management, transport impacts.

### People and the Community:

Maintaining a safe working environment for our employees, subcontractors, suppliers and anyone who could be affected by our operations is of paramount concern to which Milbank is committed.

Milbank will provide its employees with the necessary training and support to meet the changing needs of the business.

Milbank will treat its employees and subcontractors fairly, with respect and upholding all labour and human rights.

Milbank will liaise with the community with respect to the company's activities and maintain a transparent record of complaints and associated corrective actions through the EMS.

Lee Cowen  
Managing Director



Date: December 2023